

## 9 January 2020

### Re-visit of Durham local area from 22 to 24 January 2020

Ofsted and the Care Quality Commission (CQC) will carry out a re-visit of your area following the previous inspection that took place between 27 November 2017 and 1 December 2017. The re-visit will evaluate how effectively leaders have addressed the areas of serious weaknesses detailed in the written statement of action (WSOA).

During the re-visit, Ofsted and CQC inspectors will be keen to speak to as many children and young people and their parents and carers as possible, specifically about the weaknesses identified in the WSOA.

### How can local children, young people, parents and carers contribute their views during this local area re-visit?

There are several ways in which children, young people, parents and carers from your provision can engage with the re-visit process and contribute their views. The inspectors will gather the contributions of parents and families through an online survey and face-to-face open meetings. The focus of the online survey and open meeting will be set by the inspectors and will be based on the WSOA.

1. Parents and carers who would like to take part in this survey can follow this internet link: <https://www.smartsurvey.co.uk/s/DurhamRe-visitLASEND/>

The survey will open on **Friday 10 January** and close on **Tuesday 21 January**. Parents and carers can submit their contributions via the online survey using the link provided above.

2. Open meetings, which will focus on areas in the WSOA, will take place on:

**Wednesday 22 January at 6:30pm**  
**Committee Room 2, County Hall, Durham, DH1 5UJ**

**Thursday 23 January at 12:30pm**  
**Bamburgh Suite, Stanley Civic Hall, Front Street, Stanley, DH9 0NA**

**Thursday 23 January at 12:30pm**  
**Ash Room, Newton Aycliffe Leisure Centre, Newton Aycliffe, DL5 4EH**

Parents and carers can contact their local Parent Carer Forum to request additional information about how to be part of the discussions between parents and carers and the Ofsted/CQC re-visit team.

Details about the area SEND re-visit will be available on your local authority's website and distributed through the local area's Clinical Commissioning Group (CCGs).

### **Information gathered during the re-visit**

During this re-visit, inspectors may collect information about children and young people in the area. They may look at local area records, speak to area officers and leaders at educational settings, and speak to children, young people and parents or carers. No names will be recorded, but some of the information collected may identify a particular child, young person or adult. Ofsted and the CQC will use this information to prepare their re-visit outcomes letter, and for the purposes set out in their privacy notices. No information will be published that identifies any individual in the outcomes letter.

If you wish to know more about how we use the information, please see our privacy notice relating to LASEND on our website. If you have any concerns about our use of personal data, please email [informationrequest@ofsted.gov.uk](mailto:informationrequest@ofsted.gov.uk) and/or the CQC at [information.access@cqc.org.uk](mailto:information.access@cqc.org.uk).

Information on Ofsted's and the CQC's privacy notices is available on the links below:

<https://www.gov.uk/government/publications/ofsted-privacy-notices/social-care-ofsted-privacy-notice#local-area-send-inspections>

<http://www.cqc.org.uk/about-us/our-policies/privacy-statement>

While we recognise that many parents and carers may have views on their experience that extend beyond the focus of the WSOA, we would like parents and carers to understand that the focus of the inspectors during the re-visit will only be the serious weaknesses identified at the previous inspection. The re-visit team will consider how well leaders have addressed each of the areas of serious weaknesses detailed in the WSOA. We will not be able to follow up or comment upon individual cases.

You will find information on local areas' duties towards children and young people with special educational needs and/or disabilities on the Department for Education's website: <https://www.gov.uk/government/publications/send-guide-for-parents-and-carers>.

Yours sincerely

Nick Whittaker  
**Her Majesty's Inspector**